

1. As a monthly recurring member of either a 2 x weekly, 3 x weekly, unlimited zoom or unlimited package, your contract is **pre-discounted** so you can enjoy more yoga at a price that doesn't break the bank! (You could be paying just R16.00 per class!) Meaning, the more you come, the less you pay!
2. You get **access** to our classes according to your package but you can enjoy the grounds, forest walks for meditation, tea & coffee station, safe & secure parking, use of our shower and bathroom facilities; free use of our extra mats and accessories, free videos, meditations, access to online programmes, discounts on various products at our store, access to recordings of classes and of course, our easy to use app, mobile and desktop website! This is all already included in your monthly usage just by you being a part of our monthly tribe!
3. **Freedom to upgrade** packages from month to month between 2 x weekly, 3 x weekly, unlimited zoom or unlimited package. As a monthly recurring member, your contract updates every month with a payment via our app which you can choose between the above four mentioned before or on the 1st of every month. **NB: This will keep running and invoicing you until you cancel or change it.** You can do this easily by sending us a message via our messaging system and our tech team will take care of this. Please remember that a 30-day notice period does apply for cancellations and downgrades.
4. **Press Pause:** We understand life happens and illness/ injury is a real thing. Unfortunately, our studio and it's offering don't stop when our members do and keeps working to improve offerings and ensure you can continue having access to all these wonderful elements of yoga, even when injured! This comes in the form of alternative classes, recordings, advice and the option to do less intensive practice. If you are completely unable to make more than 2 weeks of your practice due to injury / illness, we can offer you a 50% discounted month for the month affected. You can arrange this by submitting your medical notes via our messaging system.
5. **Pass the package.** Going away? Unfortunately our expenses don't stop at any point in the year as much as we'd love for them to. If you are going on a trip remember to grab your phone and get access to all our online classes or recordings. Should you wish to not partake in online classes, please contact our team before the payment goes off and we will gladly pass your monthly package to a non-member friend nominated of your choice! Playing pass the package could give someone else the chance to be apart of the tribe that is perhaps disadvantaged or just not able to ever afford this divine studio and it's many blessings.
6. **Free class cancellations.** Having a monthly membership means you can cancel your classes and reschedule if you cannot make a class! This is at no extra cost and can be done so 2 hours prior to a class starting. Should you have an emergency and need to cancel within the 2 hour period, you will not be charged for the class but need to please let our team know so we can credit the class for you to make up! Unlimited members need not cancel.
7. Rejoining fee. As a monthly member of Pai Tula Yoga, you have joined our tribe and become a part of our community with **ZERO joining fee!** Should you wish to cancel or change your monthly membership to a class card, please note a joining fee of R400 will apply (at least 3 months) or when you are ready to rejoin as a monthly member. This is of course, to cover our admin and site expenses. During this time, you are welcome to purchase drop in classes or a class card.
8. **Vouchers** for friends! As a monthly member of Pai Tula Yoga, you have access to 1 class voucher a month should one of your non-member friends want to join a class with you. For more info visit our specials tab.

All this for taking care of your mental, physical and emotional well-being? Unreal right? What's the catch? There is no catch, keep your yoga credit clear by always paying on or before the 1st of every month and enjoy :) Some things are just a beautiful gift from the universe and here to be enjoyed and to have gratitude for. We value your support as a monthly member and look forward to our time together!

Hi xx, please be reminded that you are on our unlimited newcomers special package which is already updated on the system for July. Please kindly bring the R700 cash the next time you come in!

Thank you, the  
Pai Tula Team

Hi xx, your monthly yoga package is overdue! Please visit our "monthly member benefits" for more info or contact our team should you wish to change or cancel this membership.

Hi xx, this is a friendly reminder and update to your monthly recurring yoga package plan that you are signed up to.

As a monthly member of Pai Tula Yoga and with your current package you get to enjoy all the perks of regular classes and more. Let's have a look at what this offer includes:

This information is easy to access via the "monthly member benefits" button on the page below.

<https://www.paitulayoga.com/terms-conditions>

Hey there xx!

Wow, well done, it looks like you've succeeded your 3 x weekly classes this month by 1 class. Way to go! Here is your invoice at a discounted rate for that class and maybe you should think about upgrading to an unlimited package from now on!

Keep up the amazing work and we will see you on the mat.

Regards,  
The Pai Tula Team

Hi there Alysha, This is a reminder that your monthly yoga subscription of "2 x weekly" is up for renewal and overdue. Remember to load your monthly subscription to keep a healthy yoga balance and if you need to change or cancel your subscription, this requires a one month notice period. Upgrading? You can upgrade your subscription at any time! We look forward to seeing you in classes! Love and light, The Pai Tula Team

Thank you for your trust and visit. We appreciate your commitment to self-growth and well-being. If you have any further questions or require ongoing support, please don't hesitate to reach out. Wishing you a successful journey towards becoming the best version of yourself this year and in continuing to create a life that resembles harmony and balance. We look forward to our next meeting!